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APPLICANTS

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**** CONTINUING DATA *******

This application is a CIP of 10/286,767 11/04/2002 PAT 6,714,642 which is a CON of 09/349,960 07/09/1999 PAT 6,553,113 *Yes KAN*

**** FOREIGN APPLICATIONS ******* *None KAN*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 05/28/2004**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY DE	SHEETS DRAWING 15	TOTAL CLAIMS 27	INDEPENDENT CLAIMS 8
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature _____ Initials <i>KAN</i>				

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TITLE
 System and method of intelligent call routing for cross sell offer selection based on optimization parameters or account-level data

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